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proper postage

Prinx Chengshan Tire North America
Tire Registration Center
PO BOX 1000
Akron, OH 44309-1000

PRINX TIRES

TIRE MAINTENANCE RECORD

DATE	LOCATION			
MILEAGE	PSI	<input type="checkbox"/> ROTATE	<input type="checkbox"/> BALANCE	<input type="checkbox"/> ALIGN

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PTPLTW – 0725

PRINX
TIRES

LIMITED PASSENGER CAR AND LIGHT TRUCK TIRE

Warranty

prinxtireusa.com

Limited Passenger Car
and Light Truck Tire Warranty
for USA and Canada

Effective January 1, 2025, this warranty governs tires purchased from that date onward. Tires obtained before January 1, 2025, fall under the terms of the previous warranty. All warranty claims for PRINX tires must be processed through the original seller or an authorized PRINX tire dealer.

Eligibility

YOU ARE COVERED UNDER THE TERMS OF THIS LIMITED WARRANTY IF:

- You are the original purchaser of new PRINX brand Passenger Car, Light Truck, ST01 or ST02 ST Radial Tires and
- Your tires bear Department of Transportation-prescribed tire identification numbers and are not branded “NA” (Not Adjustable), or “Blem” (Blemish) and
- Your PRINX brand Passenger Car, Light Truck, ST01 or ST02 ST Radial Tires have been used only on the vehicle on which they were originally installed according to the vehicle or tire manufacturer’s recommendations and
- Your PRINX brand Passenger Car, Light Truck, ST01 or ST02 ST Radial Tires were purchased from an authorized PRINX tire dealer as determined by Prinx Chengshan Tire North America. Please note that sellers on online marketplaces such as Amazon.com, Walmart.com, eBay.com, PriorityTires.com, SimpleTire.com are not authorized dealers of PRINX brand tires.

What is covered and for how long?

NO-CHARGE REPLACEMENT

PRINX tires covered by this warranty that become unserviceable due to Road Hazard, or a defect in workmanship or material during the first 2/32nds of usable tread depth will be replaced with a comparable new PRINX tire without charge. The cost of any other service charges, including mounting and balancing, alignment, disposal fees or applicable taxes are payable by you.

PRORATED REPLACEMENT

Tires worn beyond the first 2/32nds of usable tread that become unserviceable due to defects in workmanship or material will be replaced on a prorated basis. You are responsible for the cost of mounting and balancing, along with other service charges, disposal fees, or applicable taxes.

HOW PRORATED CHARGES ARE CALCULATED

The replacement price is determined by multiplying the dealer’s current PRINX replacement tire price by the percentage of tread worn from the original tread. Additionally, you are responsible for covering the expenses related to mounting, balancing, and other service charges, disposal fees, or applicable taxes.

WHAT IS A COMPARABLE TIRE?

A “comparable” new PRINX tire may either be the same line of tire or, if the tire is not available, a tire of the same basic construction and quality with a different sidewall or tread design. If a higher-priced tire is accepted as replacement, the difference in price will be at an additional charge to you. Any replacement tire provided pursuant to this warranty will be covered by the PRINX passenger car and light truck warranty in effect at the time of replacement.

What is not covered by this warranty?

- 1. Tires branded or marked “Non-adjustable (N/A)”, or “Blemished (Blem)”, or previously adjusted.
- 2. Irregular wear or tire damage due to:
 - a) Road Hazards (including punctures, cuts, snags, impact breaks, etc.) after the first 2/32nds
 - b) Wreck, collision, fire, or vandalism.
 - c) Improper inflation, overloading, misapplication, misuse, negligence, high-speed tire spinning, chain damage, improper mounting or demounting.
 - d) Mechanical condition of the vehicle, including misalignment, wheel imbalance, faulty shocks or brakes.
- 3. Ride disturbance after the first 1/32nd (0.8mm) of tread depth or due to damaged wheels. “Ride disturbance” means shakes and bounces of vehicle caused by unbalanced tire- rim-assembly, out of round tires, etc., which bring unpleasant feelings or experience to drivers or passengers. Ride disturbance claims will also not be accepted on 3 or more tires from the same vehicle.

- 4. Cost of Mounting and Balancing.
- 5. Ozone or weather cracking on tires over four (4) years from the date of manufacture.
- 6. Alteration of the tire or addition of alien material or transfer from one vehicle to another.
- 7. Loss of time or use inconvenience, or any incidental or consequential damages.
- 8. Tires used in commercial service unless denoted for such use by the manufacturer.
- 9. Tires used in racing or competitive related events.
- 10.Tires used outside the United States and/or Canada.
- 11. Tires purchased from unauthorized dealers.

When does the warranty end?

When a PRINX brand Passenger Car or Light Truck Tire has delivered its full original tread life down to 2/32nds (1.6mm) remaining at any given spot in the tread area, or five (5) years from the new tire purchase date or seven (7) years from the date of original tire manufacture, whichever comes first. For ST Trailer tires warranty ends after the tire has delivered its full original tread life down to 2/32nds (1.6mm) remaining at any given spot in the tread area, or three (3) years from tire purchase date or five (5) years from the date of manufacturer, whichever comes first.

Passenger/LT limited mileage warranties

MODEL	MILES	KM
Prinx HiSeason 4S	70,000	110,000
Prinx HiCity	60,000	95,000
Prinx HiRace	50,000 / 25,000 staggered	80,000 / 40,000 staggered
Prinx HiCountry H/T	60,000 metric / 45,000 LT	95,000 metric / 70,000 LT
Prinx HiCountry A/T	50,000 metric / 45,000 LT	80,000 metric / 70,000 LT
Prinx HiCountry A/T ²	50,000	80,000
Prinx HiCountry R/T	50,000	80,000
NOTICE		
Failure to rotate tires every 5,000 miles or according to the vehicle manufacturers instructions voids the treadwear warranty. If tires on a vehicle are different sizes for the front and rear, thus preventing proper rotation, then the mileage warranty will be for half of the warranties stated. Tires used in commercial service have no mileage warranty.		

How do you obtain an adjustment?

In order to be eligible for PRINX Limited Warranty service, the owner must:

- A. Present the tire to an authorized PRINX dealer; and
- B. Present proof of purchase (if applicable) to the dealer.
- C. Complete and sign a PRINX New Tire Warranty Claim Form, which is available at any authorized dealer; and
- D. Pay the amount due on a new tire, less the amount of credit, including taxes, mounting and balancing charges or cost of other services ordered

Disclaimer

This warranty or any warranty stated or referred to herein, is exclusive and in lieu of any other warranty regarding the quality of PRINX brand tires, whether expressed or implied, and remedies for breach thereof shall be limited to those specifically provided herein. To the extent permitted by law, Prinx Chengshan Tire Co. ltd cannot be held responsible for incidental and consequential damages, loss of time, loss of vehicle use, or inconvenience. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limited warranty applies only to consumers actually purchasing and using the tire in the United States and Canada. Obligations under this policy may not be enlarged or altered by anyone. In Accordance with Federal Law, this limited warranty has been designated as a “Limited Warranty”. Nothing in this limited warranty is intended to be a representation that tire failures cannot occur.

This Limited warranty is effective as of January 1, 2025 and replaces any previous limited warranties. Conditions and coverage are subject to change at any time without prior notice.

Tire Care and Safety

A complete guide to Tire Care and Safety as well as proper mounting and demounting procedures is available from the US Tire Manufacturers Association website www.ustires.org/publications.

*** IMPORTANT ***

In case of a recall, we can reach you only if we have your name and address. You MUST send in this card to be on our recall list. DO IT TODAY!

CUSTOMER (PLEASE PRINT LAST NAME FIRST)

CUSTOMER ADDRESS

CITY

STATE

ZIP CODE

SELLER'S NAME

SELLER'S ADDRESS

CITY, STATE, ZIP

SELLER COMPLETE (CAN RUBBER STAMP)

APT./SUITE

OMB CONTROL NO. 2127-0050

☐ PRINX

☐ FORTUNE

(CHECK ONE)

MONTH

DAY

YEAR

TIRE IDENTIFICATION NUMBERS

Shaded areas must be filled in by seller

QTY 1 2 3 4 5 6 7 8 9 10 11 12 13

FEDERAL LAW RESTRICTS CUSTOMER NAME AND ADDRESS INFORMATION TO BE USED FOR RECALL PURPOSES ONLY



Register your tires today!

Please ensure the above mail in form is complete and accurate.



Scan the QR code to register your tires online or visit prinxtireusa.com. Select “Consumer Support” from the main navigation menu.

