2025 Limited Truck and Bus Radial Tire Warranty for USA and Canada

Effective January 1, 2025 this warranty governs tires purchased from that date onward. Tires obtained before January 1, 2025 fall under the terms of the previous warranty. All warranty claims for Prinx Tires must be processed through the original seller or an authorized Prinx Tires dealer.

Eligibility

YOU ARE COVERED UNDER THE TERMS OF THIS LIMITED WARRANTY IF:

- You are the original purchaser of new PRINX brand medium radial truck tires and
- Your tires bare Department of Transportation-prescribed tire identification numbers and are not branded "NA" (Not Adjustable), or "Blem" (Blemish) and
- Your PRINX brand truck tires have been used only on the vehicle on which they were originally installed and the size, load range and speed rating are equivalent or greater than that specified or recommended by the vehicle manufacturer or tire manufacturer.
- Tire(s) submitted for adjustment must have been used only in the application in which they are designed.
- The tire(s) must be purchased and used only in the United States, and Canada
- Eligible proof of purchase must be presented to a PRINX authorized dealer as determined by Prinx Chengshan Tire North America. Please note that sellers on online marketplaces such as Amazon.com, Walmart.com, eBay.com, PriorityTires.com, SimpleTire.com are not authorized dealers of PRINX brand tires.

What is covered and for how long?

NO-CHARGE REPLACEMENT

PRINX truck tires covered by this warranty that become unserviceable due to a defect in workmanship or material during the first 2/32nds of usable tread depth will be replaced with a comparable new PRINX tire without charge. The cost of mounting and balancing and other service charges, disposal fees or applicable taxes are payable by you.

PRORATED REPLACEMENT

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Tires worn beyond the first 2/32nds of usable tread that become unserviceable due to a defect in workmanship or material will be replaced on a prorated basis. The cost of mounting and balancing and other service charges, disposal fees or applicable taxes are payable by you.

HOW PRORATED CHARGES ARE CALCULATED

The replacement price will be calculated by multiplying the dealer's current PRINX replacement tire price by the percent of usable tread remaining from the original tread. The cost of mounting, balancing,

and other service charges, disposal fees, or applicable taxes are payable by you.

WHAT IS A COMPARABLE TIRE?

A "comparable" new PRINX tire may either be the same line of tire or, if the tire is not available, a tire of the same basic construction and quality with a different sidewall or tread design. If a higher-priced tire is accepted as replacement, the difference in price will be at an additional charge to you. Any replacement tire provided pursuant to this warranty will be covered by the PRINX radial truck tire warranty in effect at the time of replacement.

What is not covered by this warranty?

- Tires branded or marked "Non-adjustable (N/A)", or "Blemished (Blem)", or previously adjusted.
- 2. Irregular wear, fast wear-out or tire damage due to:
- a) Road Hazards (including but not limited to punctures, cuts, snags, impact breaks, stone drill, bruise, bulge, etc.).
- b) Wreck, collision, fire, vandalism, contamination or degradation by petroleum products or other chemicals.
- c) Improper inflation, overloading, misapplication, misuse, negligence, high-speed tire spinning, chain damage, curbing, use of improper rim, tire alteration, improper mounting, or demounting
- d) Mechanical condition of the vehicle, including but not limited to misalignment, wheel imbalance, faulty shocks or brakes, worn suspension components.
- Ride disturbance after the first 2/32nds of tread depth or due to damaged wheels.
- 4. Ozone or weather cracking on tires over four (4) years from the date of manufacture.
- Alteration of the tire or addition of alien material or transfer from one vehicle to another.
- Loss of time or use inconvenience, or any incidental or consequential damages.
- 7. Tires purchased or used outside the United States or Canada.

When does the warranty end?

When a PRINX tire has delivered its full original tread life down to 2/32nds remaining at any given spot in the tread area, or seven (7) years from the date of original tire manufacture or new tire purchase date (without proof of purchase, date of manufacture will be used to determine age.) Casings may continue to be warranted beyond the new tire coverage. Please refer to the Radial Casing Warranty for warranty details on casings.

How do you obtain an adjustment?

In order to be eligible for PRINX Limited Warranty service, the owner must:

- A. Present the adjusted tire to an authorized PRINX dealer; and
- B. Present eligible proof of purchase (if applicable) to the dealer.
- C. Complete and sign a PRINX Warranty Claim Form, which is available at any authorized dealer; and
- D. Pay the amount due on a new tire, less the amount of credit, including taxes, mounting, and balancing charges or cost of other services ordered.

What is the radial casing warranty?

- A. Casings of PRINX radial truck tires are warranted for workmanship and materials through the life of the third retread for 7 years from the date of manufacturer. If the casing becomes unserviceable or unretreadable due to factors within manufacturer's control (see exclusions in the section what is not covered by this warranty), casing credit can be given towards the purchase price of a comparable new PRINX tire.
- B. Defects in workmanship and material found in the process of buffing for retread are warrantable.
- Casing warranty is valid up to the 3rd retread and number of retreads must be clearly identified on the casing sidewall.
- Tires used in mining & logging service are NOT covered under this casing warranty.
- E. Casing allowances are as follows:

	SIZES	1ST & 2ND Retread (USD)	3RD RETREAD (USD)
	215/75R17.5 235/75R17.5 245/70R17.5	\$15.00	\$7.50
	225/70R19.5 245/70R19.5 265/70R19.5	\$30.00	\$15.00
	10R22.5	\$40.00	\$20.00
	11R22.5 295/75R22.5	\$65.00	\$32.50
	255/70R22.5 275/70R22.5	\$50.00	\$25.00
	11R24.5 285/75R24.5	\$65.00	\$32.50
	315/80R22.5	\$70.00	\$35.00
	385/65R22.5 425/65R22.5 445/65R22.5	\$75.00	\$37.50

Disclaimer

This warranty or any warranty stated or referred to herein, is exclusive and in lieu of any other warranty regarding the quality of PRINX brand tires, whether expressed or implied, and remedies for breach thereof shall be limited to those specifically provided herein. To the extent permitted by law, Prinx Chengshan Tire Co. Itd cannot be held responsible for incidental and consequential damages, loss of time, loss of vehicle use, or inconvenience. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limited warranty applies only to consumers actually purchasing and using the tire in the United States and Canada. Obligations under this policy may

not be enlarged or altered by anyone. In Accordance with Federal Law, this limited warranty has been designated as a "Limited Warranty". Nothing is this limited warranty is intended to be a representation that tire failures cannot occur.

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Retread specifications

		BUFF RAD	BUFF RADIUS		MAX BUFF WIDTH	
TIRE SIZE	PATTERN	INCHES	mm	INCHES	mm	
10R22.5	AR602	30	760	7.5	190	
	DH106ET	36	920	9.5	245	
	DH131	26	660	8.5	220	
	TH107	26	660	8.5	220	
11R22.5	AR602	36	920	8.5	220	
	DR601ET	26	660	8.5	225	
	AM210	26	660	8.5	225	
	DM212	36	915	8.5	220	
	DH106ET	36	920	9.5	245	
	DH131	26	660	8.5	220	
	TH107	26	660	8.5	220	
11R24.5	AR602	36	920	8.5	220	
	DR601 ^{ET}	36	920	8.5	225	
	AM210	26	660	8.5	225	
	DM212	26	660	8.5	225	
215/75R17.5	AR602	26	660	7	180	
225/70R19.5	AR602	30	760	7.5	195	
223/70R19.3	DR601	36	920	7.5	190	
235/75R17.5	AR602	26	660	7.5	195	
245/70R17.5	AR602	30	760	8.5	215	
245/70R19.5	AR602	36	920	8.25	210	
240/701(10.0	DR601	36	920	8.25	210	
255/70R22.5	AR602	40	1000	8.5	215	
265/70R19.5	AR602	36	920	8.5	220	
275/70R22.5	AR602	36	920	8.5	225	
	AM210	36	920	8.5	225	
285/75R24.5	DH106 ^{ET}	36	920	9.5	240	
	TH107	36	920	8.5	220	
	AR602	36	920	8.5	220	
	DR601 ^{ET}	50	1270	8.5	220	
	DH106ET	36	920	9.5	240	
	DH131	26	660	8.5	220	
295/75R22.5	TH107	26	660	8.5	225	
	AR602	36	920	8.5	220	
	DR601 ^{ET}	36	920	9	225	
315/80R22.5	AM210	36	920	10	250	
385/65R22.5	AM211	50	1270	12.5	315	
425/65R22.5	AM211	70	1780	13	335	

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