

2025 Limited Passenger Car and Light Truck Tire Warranty for USA and Canada

Effective January 1, 2025, this warranty governs tires purchased from that date onward. Tires obtained before January 1, 2025, fall under the terms of the previous warranty. All warranty claims for PRINX tires must be processed through the original seller or an authorized PRINX tire dealer.

Eligibility

YOU ARE COVERED UNDER THE TERMS OF THIS LIMITED WARRANTY IF:

- You are the original purchaser of new PRINX brand Passenger Car, Light Truck, ST01 or ST02 ST Radial Tires and
- Your tires bear Department of Transportation-prescribed tire identification numbers and are not branded "NA" (Not Adjustable), or "Blem" (Blemish) and
- Your PRINX brand Passenger Car, Light Truck, ST01 or ST02 ST Radial Tires have been used only on the vehicle on which they were originally installed according to the vehicle or tire manufacturer's recommendations and
- Your PRINX brand Passenger Car, Light Truck, ST01 or ST02 ST Radial Tires were purchased from an authorized PRINX tire dealer as determined by PRINX Chengshan Tire North America. Please note that sellers on online marketplaces such as Amazon.com, Walmart.com, eBay.com, PriorityTires.com, SimpleTire.com are not authorized dealers of PRINX brand tires.

What is covered and for how long?

NO-CHARGE REPLACEMENT

PRINX tires covered by this warranty that become unserviceable due to Road Hazard, or a defect in workmanship or material during the first 2/32nds of usable tread depth will be replaced with a comparable new PRINX tire without charge. The cost of any other service charges, including mounting and balancing, alignment, disposal fees or applicable taxes are payable by you.

PRORATED REPLACEMENT

Tires worn beyond the first 2/32nds of usable tread that become unserviceable due to defects in workmanship or material will be replaced on a prorated basis. You are responsible for the cost of mounting and balancing, along with other service charges, disposal fees, or applicable taxes.

HOW PRORATED CHARGES ARE CALCULATED

The replacement price is determined by multiplying the dealer's current PRINX replacement tire price by the percentage of tread worn from the original tread. Additionally, you are responsible for covering the expenses related to mounting, balancing, and other service charges, disposal fees, or applicable taxes.

WHAT IS A COMPARABLE TIRE?

A "comparable" new PRINX tire may either be the same line of tire or, if the tire is not available, a tire of the same basic construction and

quality with a different sidewall or tread design. If a higher-priced tire is accepted as replacement, the difference in price will be at an additional charge to you. Any replacement tire provided pursuant to this warranty will be covered by the PRINX passenger car and light truck warranty in effect at the time of replacement.

What is not covered by this warranty?

- Tires branded or marked "Non-adjustable (N/A)", or "Blemished (Blem)", or previously adjusted.
- Irregular wear or tire damage due to:
 - Road Hazards (including punctures, cuts, snags, impact breaks, etc.) after the first 2/32nds
 - Wreck, collision, fire, or vandalism.
 - Improper inflation, overloading, misapplication, misuse, negligence, high-speed tire spinning, chain damage, improper mounting or demounting.
 - Mechanical condition of the vehicle, including misalignment, wheel imbalance, faulty shocks or brakes.
- Ride disturbance after the first 1/32nd (0.8mm) of tread depth or due to damaged wheels. "Ride disturbance" means shakes and bounces of vehicle caused by unbalanced tire- rim-assembly, out of round tires, etc., which bring unpleasant feelings or experience to drivers or passengers. Ride disturbance claims will also not be accepted on 3 or more tires from the same vehicle.
- Cost of Mounting and Balancing.
- Ozone or weather cracking on tires over four (4) years from the date of manufacture.
- Alteration of the tire or addition of alien material or transfer from one vehicle to another.
- Loss of time or use inconvenience, or any incidental or consequential damages.
- Tires used in commercial service unless denoted for such use by the manufacturer.
- Tires used in racing or competitive related events.
- Tires used outside the United States and/or Canada.
- Tires purchased from unauthorized dealers.

When does the warranty end?

When a PRINX brand Passenger Car or Light Truck Tire has delivered its full original tread life down to 2/32nds (1.6mm) remaining at any given spot in the tread area, or five (5) years from the new tire purchase date or seven (7) years from the date of original tire manufacture, whichever comes first. For ST Trailer tires warranty ends after the tire has delivered its full original tread life down to 2/32nds (1.6mm) remaining at any given spot in the tread area, or three (3) years from tire purchase date or five (5) years from the date of manufacturer, whichever comes first.

How do you obtain an adjustment?

In order to be eligible for PRINX Limited Warranty service, the owner must:

- Present the tire to an authorized PRINX dealer; and
- Present proof of purchase (if applicable) to the dealer.
- Complete and sign a PRINX New Tire Warranty Claim Form, which is available at any authorized dealer; and
- Pay the amount due on a new tire, less the amount of credit, including taxes, mounting and balancing charges or cost of other services ordered

Disclaimer

This warranty or any warranty stated or referred to herein, is exclusive and in lieu of any other warranty regarding the quality of PRINX brand tires, whether expressed or implied, and remedies for breach thereof shall be limited to those specifically provided herein. To the extent permitted by law, PRINX Chengshan Tire Co. Ltd cannot be held responsible for incidental and consequential damages, loss of time, loss of vehicle use, or inconvenience. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limited warranty applies only to consumers actually purchasing and using the tire in the United States and Canada. Obligations under this policy may not be enlarged or altered by anyone. In Accordance with Federal Law, this limited warranty has been designated as a "Limited Warranty". Nothing in this limited warranty is intended to be a representation that tire failures cannot occur.

This Limited warranty is effective as of January 1, 2025 and replaces any previous limited warranties. Conditions and coverage are subject to change at any time without prior notice.

Proper Tire Inflation and Tire Safety

WARNING

DEATH OR SERIOUS INJURY MAY RESULT FROM:

- Tire failure due to underinflation, overinflation and/or overloading.
- Explosion of tire/rim assembly due to improper mounting. Only specially trained persons should mount tires.

Proper inflation is critical—inflation pressure enables a tire to support the load and to control the vehicle, therefore proper inflation is critical. With the right amount of inflation pressure, the vehicle and the tires will achieve their optimum performance. In addition to tire safety, this means your tires will wear longer and improve vehicle fuel consumption. Note that some vehicles may have different cold inflation pressures for tires on the front and rear axles. The recommended inflation pressures for tires are typically measured in pounds per square inch (psi) and are indicated on the vehicle tire placard, certification label or in the owner's manual. Underinflation causes excessive heat build-up and internal structural damage that may lead to a tire failure, even at a later date. Overinflation makes it more likely for tires to be cut, punctured or broken by sudden impact. These situations can cause a tire failure, including tread/belt separation, even at a later date, which could lead to an accident and serious personal injury or death.

Tire mounting instructions:

- Only specially trained persons should mount tires. For detailed instructions on mounting passenger and light truck tires, refer to the USTMA wall chart "Demounting and Mounting Procedures for Passenger and Light Truck Tires." Read and understand the procedures and safety warnings before proceeding. Follow installation safety procedures for mounting and inflating tires.
- Always lubricate both beads and rim flanges with approved rubber lubricant.
- Always match rim diameter with tire diameter. Mount tire only on proper size rim. i.e.: Never mount a 16" tire on a 16.5" rim, it can cause severe injury or death.
- Never inflate a tire that is lying on the floor or other flat surface. Always use a tire mounting machine with a hold down device, safety cage or bolted to the vehicle axle. Use a clip-on air chuck and in-line air valve of gauge.
- Never stand, lean or reach over the tire and rim assembly when inflating.
- Never inflate above 40 psi to seat beads.
- After beads are seated, inflate to or adjust to the vehicle manufacturer's recommended cold inflation pressure.

A more complete guide to Tire Care and Safety as well as proper mounting and demounting procedures is available from the US Tire Manufacturers Association website www.ustires.org/publications or by contacting them at USTMA 1400 K Street, NW, Suite 900 Washington, DC 20005.

PASSENGER/LT LIMITED MILEAGE WARRANTIES

MODEL	MILES	KM
Prinx HiSeason 4S	70,000	110,000
Prinx HiCity	60,000	95,000
Prinx HiRace	50,000 / 25,000 staggered	80,000 / 40,000 staggered
Prinx HiCountry H/T	60,000 metric / 45,000 LT	95,000 metric / 70,000 LT
Prinx Hi Country A/T	50,000 metric / 45,000 LT	80,000 metric / 70,000 LT
Prinx HiCountry A/T ²	50,000	80,000
Prinx HiCountry R/T	50,000	80,000

NOTICE

Failure to rotate tires every 5,000 miles or according to the vehicle manufacturers instructions voids the treadwear warranty. If tires on a vehicle are different sizes for the front and rear, thus preventing proper rotation, then the mileage warranty will be for half of the warranties stated. Tires used in commercial service have no mileage warranty.

PRINX
TIRES